## The role of information for energy efficiency in the residential sector

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Abstract— In spite of the large potential and existing efforts to foster energy efficiency in the residential sector, much remains to be achieved. This may be partially due to the many barriers and market failures faced by energy efficiency, which are even greater in this sector. In particular, informational failures seem to be pervasive and relevant in this area. Addressing these issues requires specific policy instruments and strategies. This paper reviews the empirical evidence on the effectiveness of such instruments, focusing on energy certificates, feedback programs, and energy audits. Results show that energy certificates and feedback programs can be effective, but only if they are carefully designed, whereas the evidence about the effectiveness of energy audits is mixed. In addition, the paper points out the large potential for new instruments as well as combinations of existing ones.

## Index Terms— Energy efficiency; information; behavior

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